



Welcome to SORRENTO EARLY LEARNING

Approved Service's Name:	Sorrento Community Centre
Service ID:	SE-000 15842 Occasional Care Service Licence is subject to the Children's Services Act1996 and the Children's Services Regulations 2020
Type:	Limited Hours Type 2 Licence Valid: 4 July 2017 to 3 July 2022
Provider Approval Number: Care	PR – 40019604 (Section 15 Education and Services National law act 2010)
Licensee:	Sorrento Community Centre
Person with Management or control	Greg Hilton
Licensee:	Centre Manager, Sorrento Community Centre 9am to 5pm daily
Nominated Supervisor:	Bianca Moresco 9am to 4pm (Monday to Friday)
Approved Nominees:	Jacqueline Rulach Melanie Vega Ebony Ashman Sarah Griffiths Melinda Clarke Donna Casper
Early Learning Administrator:	Deb Dick 9am to 2pm daily

Concerns or Complaints:

If you have any concerns about your child's care or education, please discuss this with the Bianca Moresco in the first instance. Educators are required to inform the Centre Manager of any concerns or complaints. If you wish to pursue the matter further, please put your concerns or complaints in writing, to be emailed to manager@sorrentocommunitycentre.org.au. If the above steps have been taken and you are still not content with the results, please contact the *Victorian Department of Education and Training on 8904 2500 , or write to: Level 5, 165-169 Thomas Street, Dandenong Victoria 3175

****Please see page 8 of your Parent Handbook where Contact Details are also listed***